



LINCOLN MERCURY

**GENUINE PARTS & SERVICE**

**Owner Advantage™**

Rewards Member #: \_\_\_\_\_

Rewards Service Balance: \_\_\_\_\_

**Multi-Point Inspection Report Card as Recommended by Ford Motor Company**

Name: \_\_\_\_\_

E-Mail Address: \_\_\_\_\_

Today's Date: \_\_\_\_\_ RO/Tag: \_\_\_\_\_ State Inspec. Month: \_\_\_\_\_

Make/Model/Year: \_\_\_\_\_ Mileage: \_\_\_\_\_

VIN #: \_\_\_\_\_ Plate #: \_\_\_\_\_

**SCHEDULED MAINTENANCE ITEMS DUE FOR SERVICING ON THIS VISIT\***

DUE	SERVICED	DUE	SERVICED
<input type="checkbox"/> Cabin Air Filter	<input checked="" type="checkbox"/>	<input type="checkbox"/> Oil Filter	<input checked="" type="checkbox"/>
<input type="checkbox"/> Engine Air Filter	<input checked="" type="checkbox"/>	<input type="checkbox"/> Spark Plugs	<input checked="" type="checkbox"/>
<input type="checkbox"/> Engine Coolant	<input type="checkbox"/>	<input type="checkbox"/> Tire Rotation	<input checked="" type="checkbox"/>
<input type="checkbox"/> Fuel Filter	<input type="checkbox"/>	<input type="checkbox"/> Transmission Filter	<input type="checkbox"/>
<input type="checkbox"/> Oil Change	<input checked="" type="checkbox"/>	<input type="checkbox"/> Transmission Fluid	<input checked="" type="checkbox"/>

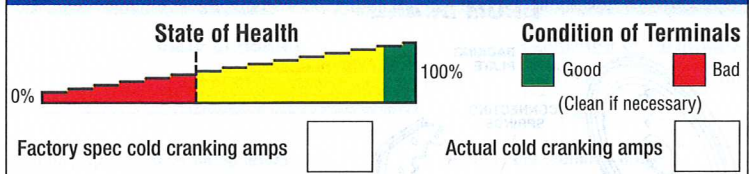
\*This is only a partial list of vehicle maintenance items and is NOT all-inclusive. Please consult your Owners Manual or visit [www.genuineservice.com](http://www.genuineservice.com) for vehicle specific maintenance requirements.

**CHECK FLUID LEVELS AND FILL**

Oil and/or fluid leaks  SERVICED

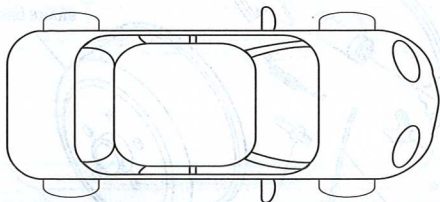
OK	FILL	OK	FILL	OK	FILL
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Engine Oil	Power Steering	Transmission	(if equipped with dipstick)		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Brake Reservoir	Window Washer	Coolant Recovery Reservoir			

**BATTERY**



**EXTERIOR BODY**

Note any existing exterior body damage or defects on diagram



**SYNC VEHICLE HEALTH REPORT (VHR)**

VHR Activation  Yes  No  N/A  ACTIVATED

**LEGEND**  
 Checked and OK at this time  
 May require future attention  
 Requires immediate attention

**CHECK FOLLOWING SYSTEMS/COMPONENTS**

**BRAKE SYSTEM**

Brake system (including lines, hoses, and parking brake)  SERVICED

**STEERING AND SUSPENSION**

Shocks/struts and other suspension components for leaks and/or damage  SERVICED

Steering, steering linkages and ball joints  SERVICED

**EXHAUST SYSTEM**

Exhaust system (leaks, damage, loose parts)  SERVICED

**TRANSMISSION AND DRIVE AXLE**

Clutch operation (if equipped)  SERVICED

Constant velocity (CV) drive axle boots (if equipped)  SERVICED

Drive shaft, transmission, u-joint and shift linkage (if equipped) and lubricate (as needed)  SERVICED

**LIGHTS/BLADES/WINDSHIELD**

Operation of horn, interior lights, exterior lamps, turn signals, hazard and brake lamps  SERVICED

Windshield washer spray, wiper operation and wiper blades  SERVICED

Windshield for cracks, chips and pitting  SERVICED

**BELTS/HOSES/MOUNTS**

HVAC system and hoses/lines for leaks and/or damage  SERVICED

Engine Cooling system, radiator, hoses and clamps  SERVICED

Accessory drive belt(s)  SERVICED

**TIRE/BRAKE WEAR**

**TIRE TREAD** 7/32" and greater 4/32" to 6/32" 3/32" and less

**BRAKE LINING** Over 5mm or 7/32" (Disc) or Over 2mm or 3/32" (Drum) 3 to 5mm or 4/32" to 7/32" (Disc) or 1.01 to 2mm (Drum) or 2/32" to 3/32" Less than 3mm or 4/32" (Disc) or 1mm or 2/32" or less (Drum)



TIRE WEAR INDICATES:	SERVICED	LEFT FRONT	SERVICED	RIGHT FRONT	SERVICED
<input type="checkbox"/> Alignment check needed	<input type="checkbox"/>	<input checked="" type="checkbox"/> Tire Tread Depth _____/32"	<input type="checkbox"/>	<input checked="" type="checkbox"/> Tire Tread Depth _____/32"	<input type="checkbox"/>
<input type="checkbox"/> Wheel balance needed	<input type="checkbox"/>	<input checked="" type="checkbox"/> Tire Wear Pattern/Damage & Valve Stem	<input type="checkbox"/>	<input checked="" type="checkbox"/> Tire Wear Pattern/Damage & Valve Stem	<input type="checkbox"/>
<input type="checkbox"/> Tire repair needed	<input type="checkbox"/>	<input checked="" type="checkbox"/> Tire Pressure - set to factory recommended PSI	<input type="checkbox"/>	<input checked="" type="checkbox"/> Tire Pressure - set to factory recommended PSI	<input type="checkbox"/>
<input type="checkbox"/> Brake measurements not taken this service visit	<input type="checkbox"/>	<input checked="" type="checkbox"/> Brake Lining _____ mm _____/32"	<input type="checkbox"/>	<input checked="" type="checkbox"/> Brake Lining _____ mm _____/32"	<input type="checkbox"/>
		LEFT REAR	SERVICED	RIGHT REAR	SERVICED
		<input checked="" type="checkbox"/> Tire Tread Depth _____/32"	<input type="checkbox"/>	<input checked="" type="checkbox"/> Tire Tread Depth _____/32"	<input type="checkbox"/>
		<input checked="" type="checkbox"/> Tire Wear Pattern/Damage & Valve Stem	<input type="checkbox"/>	<input checked="" type="checkbox"/> Tire Wear Pattern/Damage & Valve Stem	<input type="checkbox"/>
		<input checked="" type="checkbox"/> Tire Pressure - set to factory recommended PSI	<input type="checkbox"/>	<input checked="" type="checkbox"/> Tire Pressure - set to factory recommended PSI	<input type="checkbox"/>
		<input checked="" type="checkbox"/> Brake Lining _____ mm _____/32"	<input type="checkbox"/>	<input checked="" type="checkbox"/> Brake Lining _____ mm _____/32"	<input type="checkbox"/>

Comments: \_\_\_\_\_

Service Advisor: \_\_\_\_\_ Customer Signature: \_\_\_\_\_

Technician: \_\_\_\_\_